



**ZAPPALA
DIESEL**
FIELD SERVICE SPECIALISTS

CAPABILITY STATEMENT

- Earthmoving
- Agricultural
- Civil
- Transport





COMPANY PROFILE

Zappala Diesel is a specialist in field service diesel fitting providing quality onsite repairs to all makes and models in the Earthmoving, Agricultural, Civil and Transport industries. The company's key focus is to provide high quality service and repairs to ensure their clients productivity is maximised and downtime is minimised.

The fleet of four field service trucks which are fitted out with speciality tooling and consumables results in rapid response to breakdowns and efficient scheduled jobs. The Zappala Diesel team will work alongside their clients team developing long term positive relationships and superior outcomes.

Zappala Diesel is an established local family owned business with over 60 years combined experience.

LOCATION

The mobility of Zappala Diesel's field service fleet is their clients advantage. Zappala Diesel can travel anywhere in Far North Queensland.

VISION

To provide high quality repairs and maintenance to make sure our clients equipment is working when they need it most. We strive to exceed expectations enabling our clients to achieve business success whilst concurrently providing a positive, professional and rewarding workplace for our people.

VALUES



Zero Harm: To ourselves, each other, clients, the environment, community and business.



Strong Team: We help out our mates, colleagues, clients and community.



Quality: We use high quality products combined with highly experienced staff delivering high quality solutions.



No Surprises: We will be transparent and communicate effectively the whole way with our clients and people.



FIELD SERVICE CAPABILITIES

SERVICES

Zappala Diesel has broad field service capabilities. Utilising highly experienced staff (many of them OEM trained) together with premium parts, lubricants and consumables the end product is consistently a high quality. The services provided include (but not limited to):

- Preventative Maintenance, including Service Sheets, Safety Inspections and Fluid Analysis
- Breakdowns – will have a plan of action within 24hrs
- Repairs and Rebuilds
- Component Change Out
- Auto Electrical Repairs
- Air Conditioning Repairs
- Boiler Maker – General Welding and Fabrication (Stick, Tig, Mig and Lancing)
- Hydraulic Hose Manufacture
- Hydraulic Cylinder Repair

FIELD SERVICE UNITS

Zappala Diesel's field service trucks are like a workshop on wheels. The four fully equipped field service trucks can cater for all onsite needs.

All vehicles/technicians are kitted out with:

- Laptop and ipad with Internet
- Diagnostic Equipment for Many Makes and Models
- Mine Spec Trucks
 - Reversing Bepers
 - Rotating Beacons
 - Fire Extinguishers
 - First Aid Kits
 - UHF Radios
 - Full Range of Power Tools
 - Consumable Kits
- All required PPE
 - Hard Hat
 - Safety Glasses
 - Face Protection
 - Hearing Protection
 - Sun Protection
 - Gloves

Vehicle – ZD01

Isuzu NPR300

- 1 Tonne Maxi Lift Hydraulic Crane
- 7 KVA Generator/Welder
- Oxy Acetylene (Cutting, Welding and Lancing)
- Compressor
- 200L Waste Oil Tank and Pump

Vehicle – ZD02

Ford Ranger Utility

- Compressor
- Oxy Acetylene (Cutting, Welding and Lancing)

Vehicle – ZD03 – Mobile Boiler Maker

Isuzu NPS300

- 1 Tonne Hiab Crane
- 13KVA Miller Trailblazer Welder/Generator/Compressor
- Oxy Acetylene (Cutting, Welding and Lancing)
- 200L Waste Oil Tank and Pump

Vehicle – ZD04

Isuzu NPR 4x4

- Hiab Crane
- 8.5 KVA Compressor/Generator
- Oxy Acetylene (Cutting, Welding and Lancing)

SPECIALISED TOOLING / EQUIPMENT

- Air-conditioning Equipment (Refrigerant Trading Authorisation AU51953)
- High Torc
- Porta Power
- Mag Base Drill
- Accumulator Charge Gear
- Hydraulic Hose Crimper
- Hydraulic Flow Meter
- Coolant Pressure Tester
- Bead Blasting Cabinet
- Wash Pod Parts Washer
- Track Press
- Portable Generation
- 180 ARC/TIG Inverter Welder
- McNaught Battery Operated Oil Transfer Pumps



ELECTRONIC DIAGNOSTIC EQUIPMENT

- Texa Multibrand Diagnostic Computer System
- CAT ET, Websis

ENVIRONMENT

Zappala Diesel is an environmentally aware and responsible company that is committed to do no harm to the environment. All onsite servicing and repairs are carried out with procedures in place to leave no trace whenever possible, reduce waste and conserve energy and resources.

QUALITY

Delivering service excellence in Far North Queensland, Zappala Diesel has forged a reputation for employing highly experienced technicians. The recruitment process diligently screens all shortlisted candidates to ensure they will represent the brand and value add to the business. Continual professional development is provided and encouraged to upskill as required.

The quality of workmanship is further reassured by the use of high quality parts, lubricants and liquids and consumables sourced from the network of suppliers that they know and trust.

HEALTH AND SAFETY

Zappala Diesel recognises that the health and safety of all workers and visitors is of the utmost importance and vital to the success of our business. As such the business aims to continuously improve health and safety in the workplace through consultation and increased health and safety awareness of management and workers.

LICENSES, QUALIFICATIONS AND INSURANCE

All staff have:

- Trade Qualification - Certificate III in Mechanical Engineering or Equivalent
- Pre-employment Medicals
- First Aid Certificates
- HR Drivers License
- Construction Industry White Card

Additional tickets held as needed:

- High Risk Work License
- Working Safely at Heights
- Working in Confined Spaces
- Forklift License
- Air Conditioning Handling License

Insurance (Certificate of Currency supplied on request)

- Public Liability
- Work Cover



**ZAPPALA
DIESEL**
FIELD SERVICE SPECIALISTS

P: 4056 6585 • **A:** PO Box 40, Edmonton QLD 4869

E: admin@zappaladiesel.com.au

zappaladiesel.com.au

• **Earthmoving** • **Agriculture** • **Civil** • **Transport**

